Home Phone installation guide
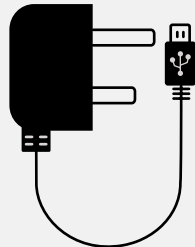
How to install your Home Phone adaptor

Gigaclear
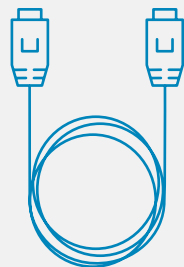*You're clear for take-off*

What you get

In your box you will have received the following items, make sure you have each one as they are all required to set up your new Gigaclear Home Phone service.

1. Dongle

2. Micro USB power adaptor

3. Ethernet cable

4. Home Phone adaptor

Step 1

Take your phone connection and plug into the dongle provided. When complete move to **step 2**.

Like this

Phone connection
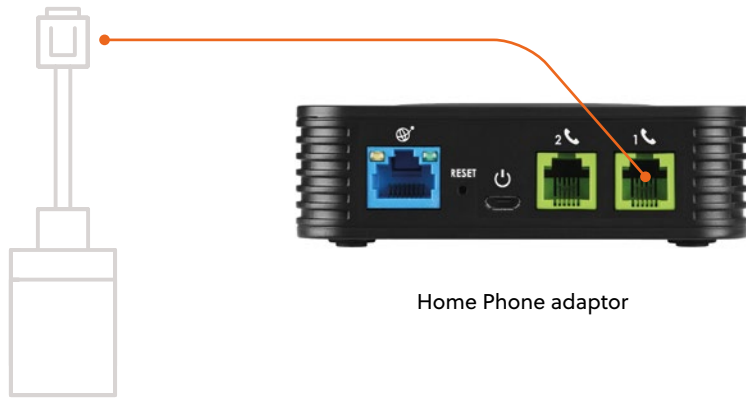
Dongle

Step 2

Plug your dongle into the green **port 1** on the Home Phone adaptor. When complete move to **step 3**.
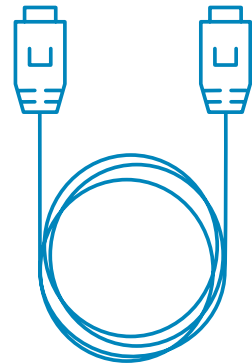
Home Phone adaptor

Like this

Dongle

⚠️ **Warning:** Port 2 on your Home Phone adaptor will not work as it is disabled.

Step 3

Plug one end of your ethernet cable into the **blue port** on the back of your Home Phone adaptor. When complete move to **step 4**.

Ethernet cable

Home Phone adaptor

Like this

Step 4

Which Gigaclear fibre box do you have?

Identify which wall-mounted Gigaclear fibre box you have installed at your property and then go to the page shown and follow the instructions.
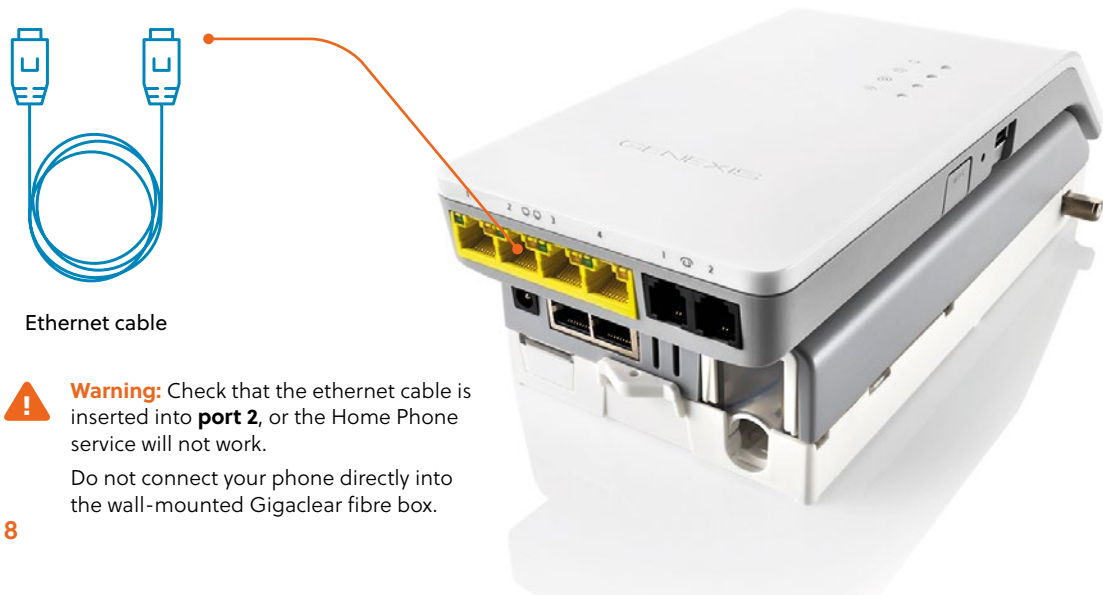
Box A
go to **page 8**

Box B
go to **page 9**

Box C
go to **page 10-11**

Box D
go to **page 12-13**

Step 4

Plug the other end of your ethernet cable into
port 2 on your wall-mounted Gigaclear fibre box A.
When complete move to **step 5**.

Ethernet cable

⚠ **Warning:** Check that the ethernet cable is inserted into **port 2**, or the Home Phone service will not work.

Do not connect your phone directly into the wall-mounted Gigaclear fibre box.

Step 4

Plug the other end of your ethernet cable into
port 2 on your wall-mounted Gigaclear fibre box B.
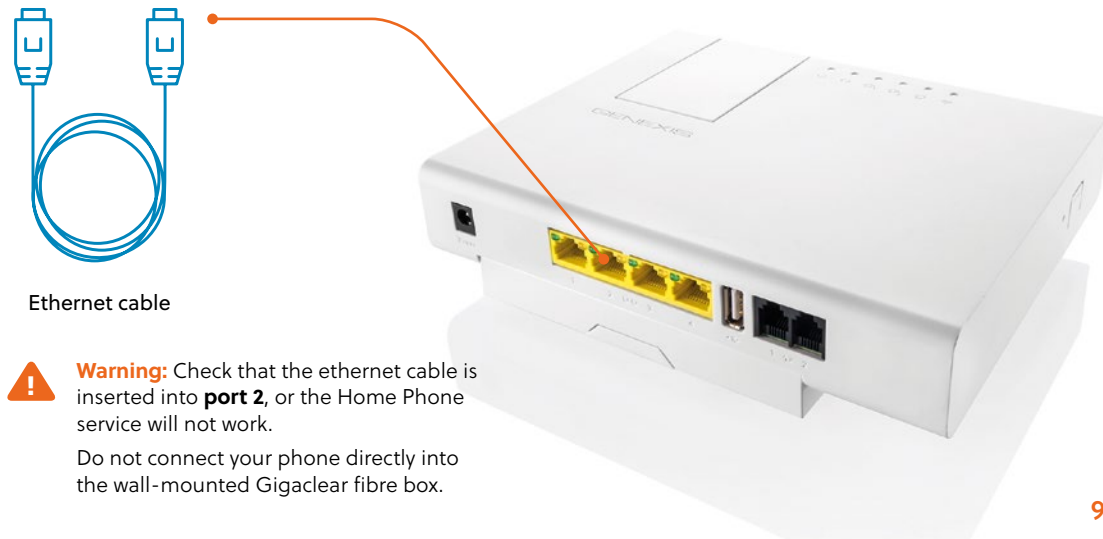When complete move to **step 5**.

Ethernet cable

⚠ **Warning:** Check that the ethernet cable is inserted into **port 2**, or the Home Phone service will not work.
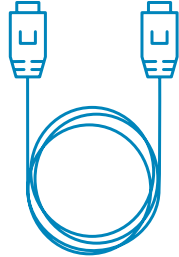
Do not connect your phone directly into the wall-mounted Gigaclear fibre box.

Step 4

Box C

Box C

Plug the other end of your ethernet cable into
LAN 2 on your wall-mounted Gigaclear fibre box C.
When complete move to **step 5**.

Ethernet cable

⚠ **Warning:** Check that the ethernet cable is inserted into the port labelled **LAN 2**, or the Home Phone service will not work.

Do not connect your phone directly into the wall-mounted Gigaclear fibre box.

Please note:

The **LAN 2 port** may be covered with a black dust cover, please remove this to gain access to the LAN 2 port.
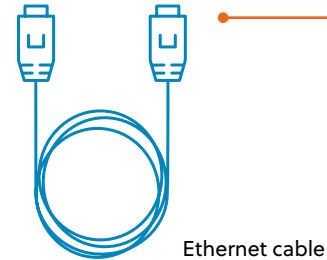
Step 4

Using a Phillips head screwdriver, remove the 2 screws in the wall mount enclosure and pull away the panel.

Screws

12

Plug the other end of your ethernet cable into the port labelled GE on your wall-mounted Gigaclear fibre box D. Once you have connected the ethernet cable, route the wire around the housing enclosure so that it comes through the opening at the bottom. Replace the wall mount enclosure panel and fasten with the 2 screws. When complete move to **step 5**.

Ethernet cable

⚠️ **Warning:** Check that the ethernet cable is inserted into the port labelled **GE**, or the Home Phone service will not work.

Do not connect your phone directly into the wall-mounted Gigaclear fibre box.
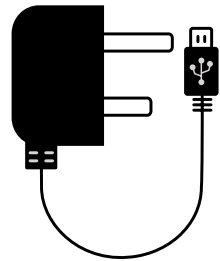
13

Step 5

Plug in the Micro USB power adaptor into the Home Phone adaptor. Insert the plug into a wall socket. When complete move to **step 6**.

Micro USB power adaptor

Home Phone adaptor

Like this

Step 6

When the power adaptor is switched on, the power symbol on the Home Phone adaptor will illuminate blue.

GRANDSTREAM

LED Lights	Status
Power LED	The power LED lights up when the Home Phone adapter is powered on.
Internet LED	The Ethernet LED lights up when the Home Phone adapter is connected to our network through the Ethernet port.

• Wait 10 min before attempting to use the service

• After 10 min lift handset and check for dial tone

• If no dial tone detected make sure your Home Phone adaptor is plugged in and turned on at the wall socket

• If you get a dial tone you are now ready to make a call

Well done! installation complete.
Now treat yourself to a cuppa,
you deserve it.

For more information, visit:
gigaclear.com

Gigaclear
You're clear for take-off